

**2015
ANNUAL
REPORT**

**FOSTERING INNOVATION
FOR THE FUTURE**



A welcome from **MAYOR MARTIN HEINES**

Dear Tyler Citizens,

2015 has been an incredibly rewarding year for our community. With zero general obligation debt and a AAA bond rating, we run this City the same way we run our businesses, by spending within our means and operating efficiently. We have made great strides toward improving higher education outcomes for our children through the launch of the Business Education Council and the Tyler Area Partnership 4 Education. We have also launched the Innovation Pipeline to fast-track small business development and entrepreneurship within our community. These are a few of the many ways that Tyler is fostering a 21st century economy – leading to a better quality of life.

Our growth and prosperity today are the result of careful planning by several generations. In 2010, the Mayor's Leadership Roundtable established the Industry Growth Initiative (IGI). The report recommended 10 primary building blocks that Tyler should develop to foster an Innovation Economy to take the Tyler region into the next 20 years of economic prosperity and growth. The objective of the IGI is to pinpoint the industries that make the most sense to focus resources given Tyler's unique characteristics. The building blocks toward the Innovation Economy include strategies focused on higher education, healthcare and bio-med, tourism, arts and entertainment, 21st century energy, retirees, infrastructure, graduate education and 21st century transportation. This upcoming year, the five-year-old plan will be updated to reflect the ever-changing economic conditions in Tyler.

This is our legacy. It is up to us to honor our past by strategically planning for the future. The growth that we are realizing requires not only an investment in industry, but a renewed investment in our infrastructure, some of which dates back to the early 20th century. This includes investment in both the things we can see, such as parks and streets, as well as the nuts and bolts of our community that are just as important, but not quite as visible, such as water and wastewater lines. To not only sustain, but improve our quality of life in the future, we must be willing to make these investments.

I am committed to the Tyler 1st vision. By joining together as a community, we will continue on this path of excellence, paving the way for generations to come. Ours will be a legacy of ingenuity, efficiency and effectiveness. Thank you for your commitment to this journey.

Mayor Martin Heines



Vision

The City of Tyler's vision is to be the standard for performance excellence in local government.

Mission

The City's mission is to be a results-oriented service organization with a focus on responsiveness, efficiency, sound financial management and quality service to our citizens.



TYLER CITY COUNCIL

*Councilmembers are elected for two-year terms within a particular district.
Tyler has term limits restricting members to three consecutive terms.*



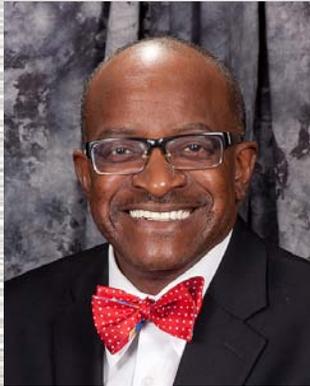
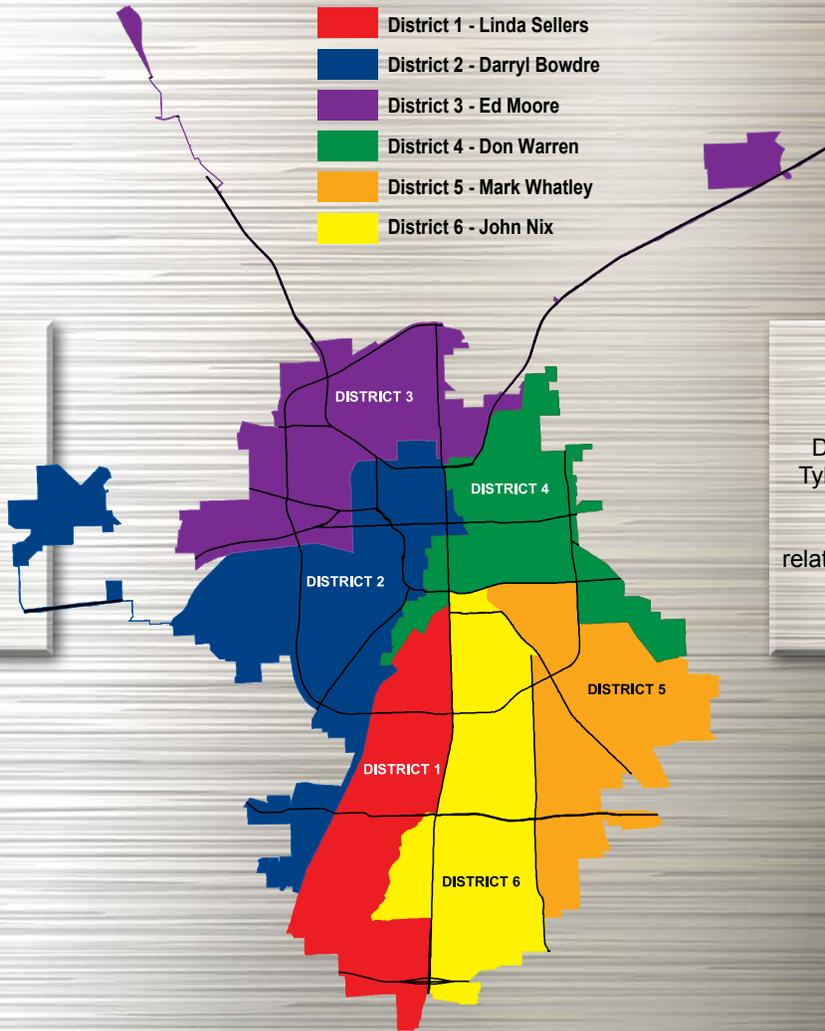
District 1 Linda Sellers

A Tyler native, Linda Sellers' commitment to the community runs deep. Her experience in the many facets of the City exemplifies her dedication to its continued improvement.



District 4 Don Warren

Don Warren wants to ensure that Tyler remains a great place to live, work, raise a family and retire. He believes that with good relationships and friendships comes the ability to make decisions to move the City forward.



District 2 Darryl Bowdre

A resident of Tyler for more than 30 years, Darryl Bowdre is known to be vocal on issues affecting our community. He has been instrumental in leading community efforts for effective change.



District 5 Mark Whatley

Mark Whatley's experience in the commercial real estate business, in addition to his diverse community and leadership roles, continues to benefit the Tyler community. He keeps the momentum going to make Tyler the best city it can be.



District 3 Ed Moore

A native of Tyler, Ed Moore is a passionate and dedicated civic and community leader. He has a stellar record as a champion for growing the economic tax base to provide enhanced services to citizens.



District 6 John Nix

John Nix has worked passionately over the years mentoring young up-and-coming leaders to give them confidence and the necessary tools to make a positive impact on Tyler for years to come.





City Manager **EDWARD BROUSSARD**



Citizens of Tyler,

It has been such an honor to come on board with the City of Tyler. I have been here a little more than a year and have grown fond of our community. Thank you for welcoming my family and me.

As City Manager, I firmly believe in the Performance Excellence Program (PEP). The PEP is the focal point of the City's vision to be the standard for performance excellence in local government. It brings together the tools and methodology needed to become a world class organization, which translates into exemplary service and a high quality of life for our citizens.

The "Called to SERVE" motto is so much more than a catch phrase. It is an ideology. We have a true calling to serve our community while Streamlining processes, Empowering employees and customers, Responding to the needs of external and internal customers, Venturing to find the best solutions to problems and Evaluating our overall performance.

I love working in an organization with clearly defined goals. Led by the comprehensive Tyler 1st plan, we are able to focus on long-term goals while keeping the present in clear focus. For this upcoming year, we will be continuing our journey toward achieving the vision articulated in the Tyler 1st plan while addressing infrastructure needs, maintaining fiscal discipline and providing a high quality of life for those choosing to make Tyler home.

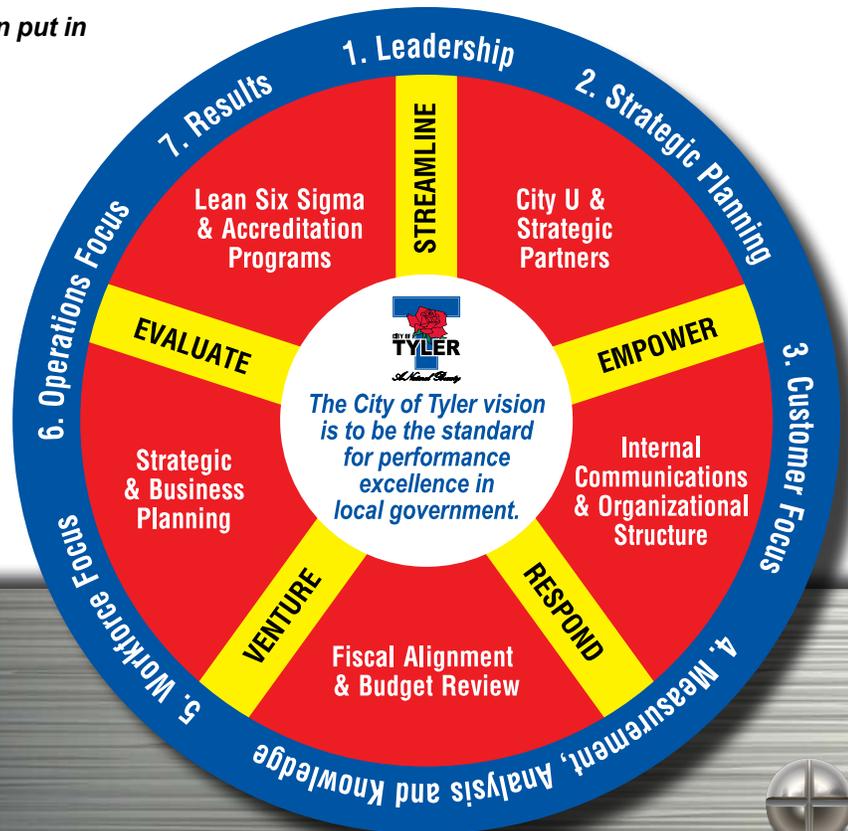
I look forward to building upon the great foundation put in place by other leaders before me.



Edward Broussard
City Manager Edward Broussard



-  Spokes of Excellence
-  Tool Box
-  Excellence Criteria





City of Tyler LEADERSHIP TEAM



Carter Delleney
Engineering,
Key Leader



Russ Jackson
Vehicle Services/Solid Waste,
Key Leader



Greg Morgan
Managing Director for Utilities
and Public Works, Key Leader



Heather Nick
MPO/Planning,
Key Leader



Stephanie Rollings
Parks & Recreation,
Key Leader



Gary Swindle
Managing Director of
Public Safety, Key Leader



Keidric Trimble
CFO,
Key Leader



ReNissa Wade
Managing Director for
Administrative Services, Key Leader



Beverly Abell
Main Street



Dan Allee
GIS



Kristi Boyett
City U/Lean Six Sigma



Davis Dickson
Airport



Larry Everett
Neighborhood
Services



Nicole Johnson
Municipal Court
Administrator



Chris Lennon
Code Enforcement



Shawn Markmann
Animal Care Facility



Kevin Olson
Water Services



Anne Payne
Liberty Hall



Sherry Pettit
Purchasing



Deborah Pullum
Legal



Les Schminkey
Fire Department



Robin Smart
Streets



Gary Smith
Facility Services



Leroy Sparrow
Vehicle Services



Mary Vernau
Library



Jim Yanker
Water Business Office



Benny Yazdanpanahi
Information Technology



FINANCE DEPARTMENT GOES PLATINUM!

The City was awarded the Platinum Leadership Circle Award for transparency by the Texas Comptroller of Public Accounts in April of 2015. The City scored 22 of 23 points on the ratings criteria to earn this award. The Comptroller's Leadership Circle program recognizes local governments across Texas who are striving to meet a high standard for financial transparency online in a user-friendly format.

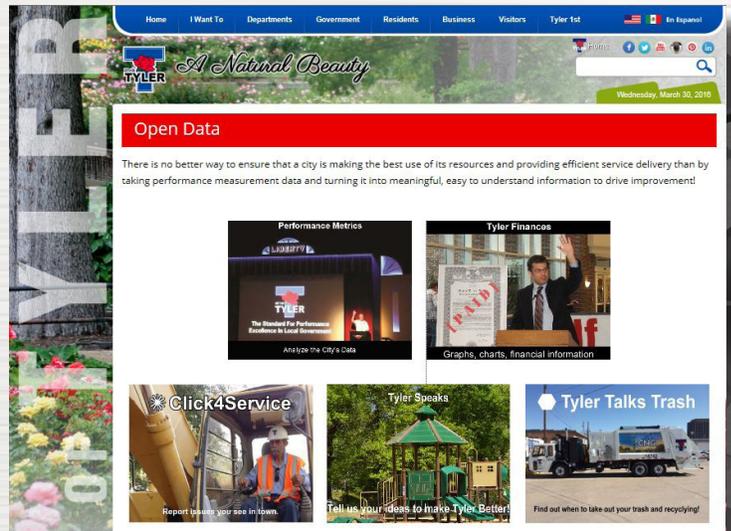
The "Platinum" designation is earned by entities that go above and beyond to provide its citizens with financial transparency. The "Gold" designation is reserved for local governments that set the bar for transparency.

The "Silver" designation encourages entities making continued progress toward achieving financial transparency, while "Bronze" inspires those just beginning their efforts and taking the first steps toward achieving financial transparency.

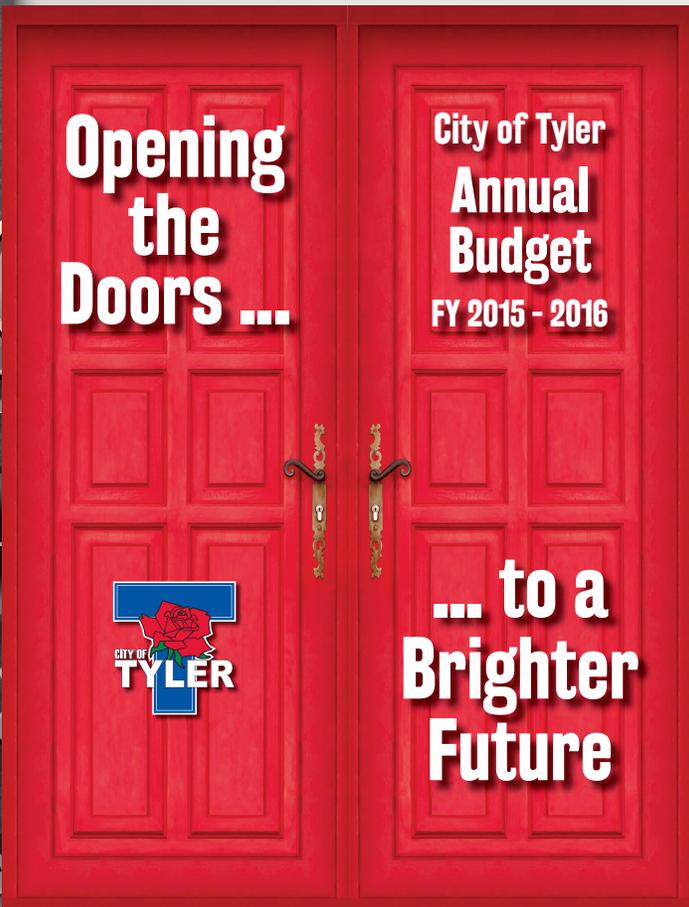
"Taking steps toward transparency can save taxpayers money because citizens can access materials online instead of requesting them in print," said City Manager Edward Broussard. "Moreover, web users can access desired information at the touch of a button and the click of a mouse, in addition to being more environmentally friendly."



Visit www.CityofTyler.org to see how transparent we are! Click the Open Data tab on the front page of the City of Tyler's website to access links to see graphs, charts and financial information. Click this QR code to help get you started!



Go to the Finance Department's webpage at www.cityoftyler.org/Departments/FinanceDepartment.aspx to look at current and past financial reports to see why Tyler Finance is a winning team.



Tax Rate
22¢



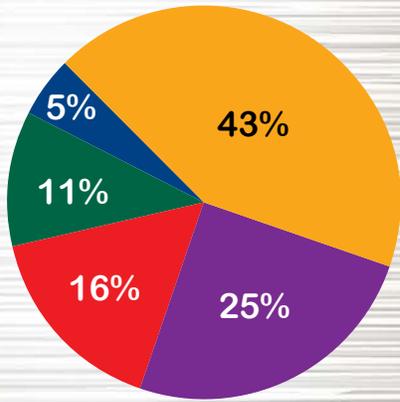
AAA Bond Rating



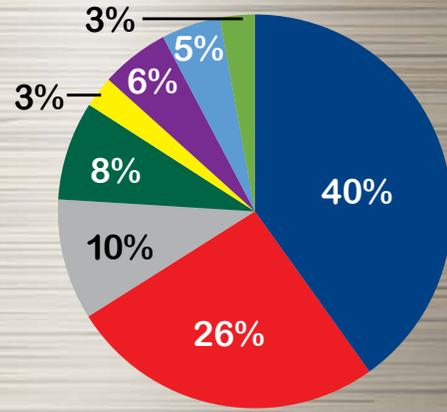
Zero Tax Supported Debt

Congratulations to the Finance Department for winning the Distinguished Budget Presentation Award nine years in a row!

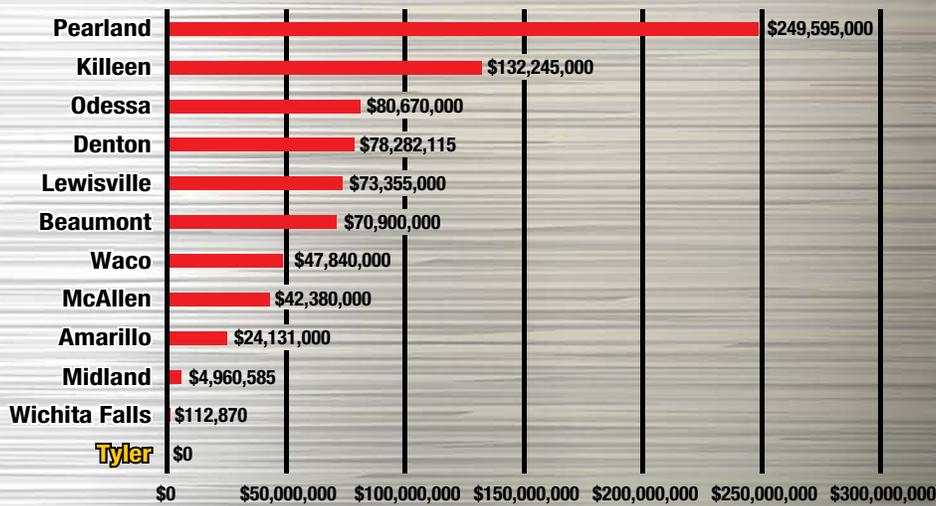
General Fund Revenues \$66,182,215



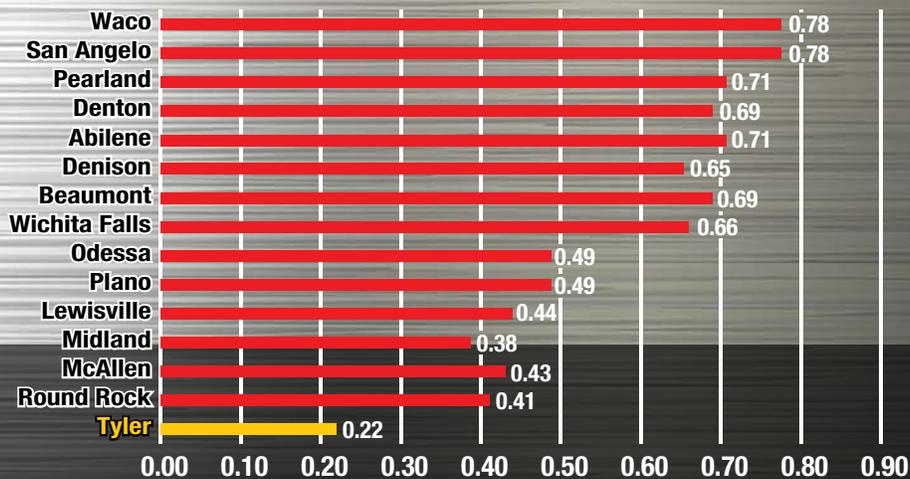
General Fund Expenditures \$66,182,215

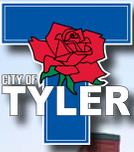


General Obligation Debt Comparison



2015 Tax Rate Per \$100 Valuation Comparison (similar sized cities)





THE FAULKNER PARK POLICE SUBSTATION OPENS

The Faulkner Park Police Substation officially opened on Monday, Jan. 11, amidst a crowd of City officials, staff and community members.

Addressing the attendees, Police Chief Gary Swindle spoke about the many benefits the new 17,500 square foot facility brings to the City of Tyler. The substation allows patrol officers assigned to southern areas of Tyler to maximize patrol time in their assigned beats and reduce response time for service. The substation also allows ease of access to criminal investigators and community response officers and provides short-term property and evidence storage.

“Being there quick, being there fast, having officers in the area for prevention is all part of the benefit of having a substation located here,” Chief Swindle said.

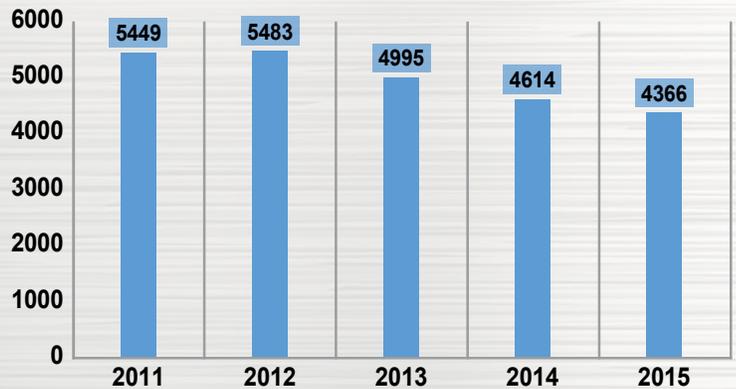
Construction began in March 2015 and was funded by the Half-Cent Sales Tax. Since the establishment of the Half-Cent Sales Tax in 1995, more than \$174 million in capital improvement projects have been funded.

Violent Crimes are DOWN -12.41% from last year. Overall, Part One Crimes are DOWN -29% and Part Two Crimes are DOWN -5.37% from 2014.

Part 1 Violent Crimes Total 5-Year Comparison
(Homicide, Sexual Assault (Rape), Robbery, Aggravated Assault)



Part 2 Crimes 5-Year Comparison

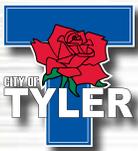


Overall crime statistics continued to decrease over the past five years.



Click this QR code to take a tour of this new facility!





MAYOR'S INNOVATION Pipeline



One of Mayor Heines' goals for his tenure as Mayor is to grow entrepreneurship and small business development in the City of Tyler. To make this a reality, the Innovation Pipeline was founded.

An outcome of the Industry Growth Initiative (IGI), the Innovation Pipeline will be both a place and a network that brings together those doing tremendous work in Tyler to foster innovation and entrepreneurship. The program will be housed in a historic building currently under renovation located at 217 E. Oakwood St.

In partnership with many entities throughout the community, the program will encompass workshops for small business development, mentoring from community entrepreneurs, information and referral to accelerators and incubators, as well as coworking space.

The Innovation Pipeline will also include an "Innovator's Laboratory" (makerspace) to provide a place where innovation can happen and grow. The "Innovator's Lab" will provide equipment and electronics to foster innovation and ingenuity. It will be a space where invention intersects with robotics, computers, engineering, electronics and art.

A steering committee has been formed along with several huddle groups to identify equipment and programming needs. Roofs have been replaced and construction has begun on the new home for the Innovation Pipeline.



Attendees at one of the public meetings for the Innovation Pipeline check out filmmaking equipment.



Those interested in the Innovation Pipeline share their thoughts at a mixer held at the Foundry Coffee Shop.



Proposed rendering of the Innovation Pipeline façade.

To donate to the Innovation Pipeline, visit our PayPal portal by clicking the QR code.



To become a sponsor or to join a mailing list for the Innovation Pipeline, email PublicRelations@TylerTexas.com.



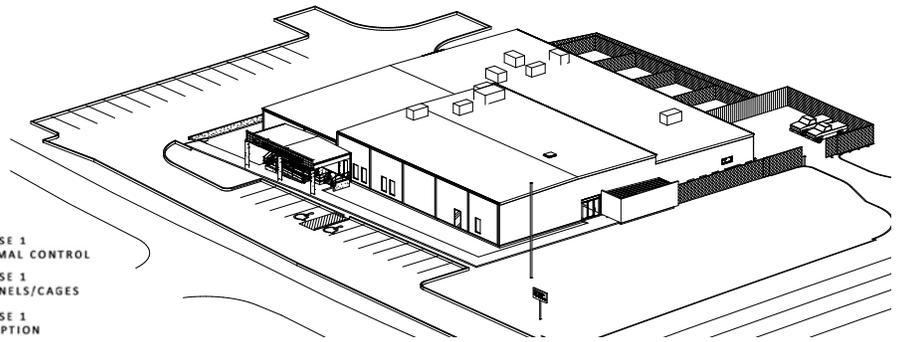
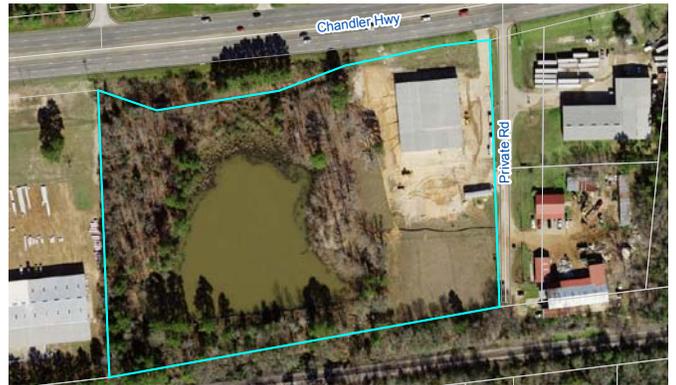


ANIMAL CARE FACILITY



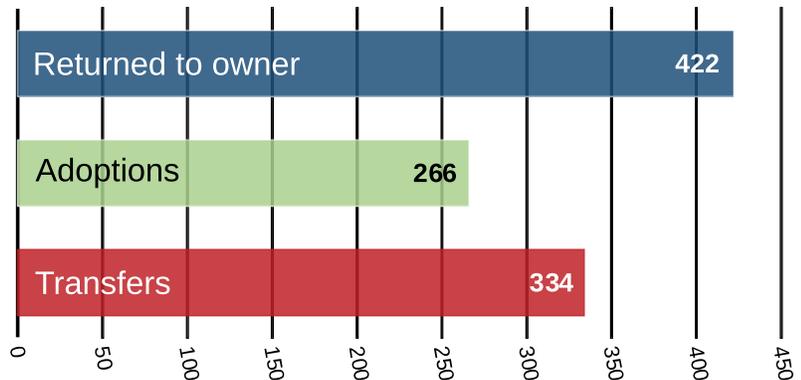
In December 2013, property at 4218 Chandler Hwy. was purchased for a permanent, City-owned animal care facility. The property, including 10 acres of land and an 18,165-square-foot building, is being renovated in three phases to accommodate Animal Control, a holding facility and adoption space with other, possible future uses.

Phase one of the renovation will encompass work on 15,006 square feet of the existing structure. This will enable the Animal Care Facility to accommodate 73 dogs (for holding, isolation and display), 65 or more cats (for holding, isolation and display) and an additional adoption visitation room.



- PHASE 1 ANIMAL CONTROL
- PHASE 1 KENNELS/CAGES
- PHASE 1 ADOPTION
- PHASE 1 SUPPORT
- PHASE 2
- PHASE 3 VET TECH

A Year at A Glance



Check out the Animal Care Facility groundbreaking event by clicking on this QR code!

PET FOOD BANK PROGRAM

The Pet Food Bank Program was established to help keep pets and their owners together by providing a month's supply of dog or cat food.

To donate, please drop off unopened bags of dry dog or cat food to the temporary animal shelter located at 3393 W. Grande Blvd.

PET FOOD BANK

Because No One Should Go Hungry

PLEASE DONATE



If you are at the point of having to surrender your pet because you cannot afford pet food, please contact Shelter Manager Shawn Markmann at (903) 508-7467 or visit the Shelter, located at 3393 W. Grande Blvd.

The Pet Food Bank is a service provided by the City of Tyler's Animal Services Department.





HALF-CENT SALES TAX CELEBRATES 20TH ANNIVERSARY



Citizens, City staff and elected officials from past to present gathered at Gallery Main Street on Nov. 19 to celebrate the 20-year anniversary of one of the best decisions in our community's history. In 1995, Tyler voters took a bold step in approving a half-cent sales tax to be used for infrastructure improvements. Led by then Mayor Joey Seeber and City Councilman Kevin Eltife (who would go on to become Tyler's Mayor and then Texas State Senator), a group of Tylerites came together with a vision for the future of Tyler. They asked themselves how a

new tax could truly benefit the City as a whole. They listened to what the people of Tyler wanted and dedicated the tax revenues to improving infrastructure throughout the City – parks, recreational facilities and roads.

Since the establishment of the Half-Cent Sales Tax in 1995, more than \$174 million dollars in capital improvement projects have been funded. Thanks to the Half-Cent Sales Tax, we have a AAA bond rating, no general obligation debt and one of the lowest property tax rates in the state. It's official, Half-Cent makes sense!



Click the QR code to watch the Half-Cent celebration.

WEST CUMBERLAND ROAD EXTENSION TO OPEN SUMMER 2016



The West Cumberland Road extension project is almost complete and will serve as an east-west connection for the southwest portion of Tyler. Not only will the project give citizens better access to schools, retail, parks and new development; it will also enhance emergency response times and help ease traffic congestion.

The extension consists of four traffic lanes, raised landscaped medians and sidewalks. Construction also includes a proposed bridge crossing over West Mud Creek and provides connectivity for a future hike and bike trail. The length of the project is approximately 2.4 miles.

Funding is provided by the Half-Cent Sales Tax. By paying cash for infrastructure improvements such as this, the City is able to maintain zero general obligation debt and a AAA bond rating.



Watch the Brannon Corporation's drone video of the construction of the West Cumberland Road extension by clicking this QR code.





SCHOOL IS COOL

HELPING TYLER CHILDREN GET READY FOR SCHOOL

Recognizing that support was needed to help families get the school year off to a great start, a collaborative partnership was formed between the City, Tyler Chamber of Commerce, the Business Education Council, Tyler Independent School District and other members of the community.

As a result, the School is Cool event was conceived. In its inaugural year, more than 3,000 attendees gathered at Harvey Hall to partake of the many free activities and services that were scheduled during the three-hour event.

The popularity and size of the event grew in the second year. Both Harvey Hall and the Rose Garden had to be

reserved to accommodate the many services and activities planned. More than 1,000 free school supply-filled backpacks were given out — a far cry from the 350 that were given away the first year.

This year, the goal for the backpack giveaway has doubled to 2,000. Other free services that will be offered again are vision screenings and haircuts. None of this, however, would be possible without the donations made by generous area businesses and citizens who give time and money to this worthy cause.

Follow us on Facebook, Twitter, visit our website at www.SchoolisCoolTyler.com or follow #SchoolisCool.

School Supply Drive

THIRD ANNUAL #School is Cool



August 4, 2016, 4:30-7:30p.m.
Harvey Hall and Rose Garden

Help us meet our goal of providing 2,000 school supply filled backpacks to children in need for the upcoming school year by donating \$20 to the City of Tyler.

Monetary donations can be dropped off at City Hall or mailed to P.O. Box 2039, Tyler 75710-2039. Backpacks will be distributed at the #SchoolisCool event at Harvey Hall and Rose Garden on Aug. 4.



Our awesome helpers from Lighthouse for the Blind stuffed 600 backpacks in under two hours!

Learning is fun!



Watch the School is Cool video by clicking the QR code above!





FIRE DEPARTMENT



Firefighters compete in the 2015 Combat Challenge National Championship.

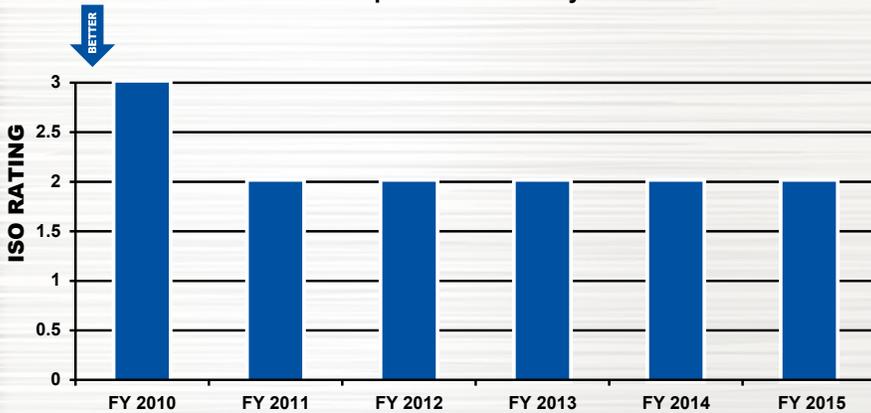
The City of Tyler Fire Department is the local and regional leader for emergency response throughout East Texas. The department has been active in emergency management drills and has even hosted the Combat Challenge National Championship, where the Tyler Fire Department's "Over 40" firefighter team took home the gold.

Accomplishments for 2014-2015:

- Operated an ongoing program to install smoke detectors and alarms in the homes of residents who would otherwise not have access to this life-saving equipment.
- Purchased seven thermal imaging cameras to complete their replacement program.
- Hosted the Combat Challenge National Championship event in Tyler.
- Participated in regional emergency management drills.
- Completed safety surveys on all commercial and high risk properties in the City.
- Completed the 7th and 8th Fire Academy class, working in partnership with Tyler Junior College.
- Continued enhancement of the Firehouse software package.
- Sponsored "Turn Tyler Pink" and other charitable community events.



View the 2015 National Combat Challenge by clicking the QR code.



The Insurance Services Office (ISO) rates a community's local fire protection for property insurance purposes. The City of Tyler's Fire Department has an ISO rating of two. Only a very small percentage of communities nationwide have this rating or better.



Firefighters unveil the Pink Firetruck as part of the annual Turn Tyler Pink event.

VOLUNTEER SERVICES



Youth volunteers serve at Liberty Hall Theater.

Volunteer Tyler encourages East Texas residents to participate in their local government. The program offers opportunities for volunteers to use their talents, skills and knowledge to assist 28 different City departments in making our community a better place to live, work and visit.

Volunteer Tyler aids the City's mission for full transparency in local government by providing citizens the opportunity to take part in a department's daily activities and events. Volunteer efforts help staff to better respond to the needs of Tyler's citizens and visitors, ensuring that we are providing the most efficient and quality services to the entire community.

Number of Departments Served	Number of Volunteers	Number of Volunteer Hours	Money Saved
# 28	348	8,164	\$114,296





CELEBRATING THE HALF-CENT SALES TAX

In 2015, the Half-Cent program celebrated its 20th anniversary. It has paid for more than 100 capital projects; each and every project was pay-as-you-go and considered a City asset upon completion. Projects include:

Pollard Park



Completion: 1998
Cost: \$49,439

Glass Recreation Center



Completion: 2001
Cost: \$3,046,871

Faulkner Park



Completion: 2001
Cost: \$7,327,837

Rose Rudman Park



Completion: 2001
Cost: \$147,316

Tyler Pounds Airport Terminal



Completion: 2002
Cost: \$17,200,000
Funding Source:
40% FAA and 60% local funds

Cotton Belt Depot



Completion: 2003
Cost: \$424,021

Goodman-LeGrand Museum



Completion: 2003
Cost: \$633,102

The Children's Park



Completion: 2005
Cost: \$225,000

Fire Station #10



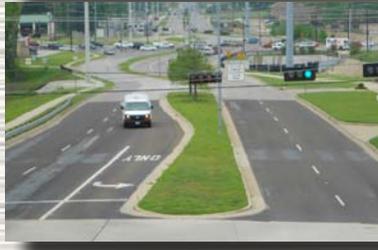
Completion: 2009
Cost: \$2,158,567

Fire Station #7



Completion: 2009
Cost: \$2,238,486

Grande Boulevard Extension



Completion: 2010
Cost: \$44,826,448

Earl Campbell Parkway



Completion: 2012
Cost: \$16,443,936

Fire Station #5 (West Tyler)



Completion: 2012
Cost: \$1,547,947

Rose Garden Master Plan



Completion: 2014
Cost: \$24,549

The Plan addresses visitation and programming, ADA accessibility, signage, restroom locations, new gardens, lighting, site furniture and incorporating more variety of plants in with the roses.

Fair Plaza Parking Garage



Completion: 2014
Cost: \$6,459,832

INFRASTRUCTURE PROJECTS



Kinsey Drive
Sewer Lines and Street Reconstruction



Copeland Road
Drainage Improvements, Bridge Replacement and Street Reconstruction



Tributary D-2
Fannin Street to Erwin Street Channel Improvements

Through the Half-Cent Sales Tax, more than \$174,000,000 has been spent on infrastructure projects, including sidewalk placement and repair, pavement enhancements and improvements, roads, bridges, tributaries and more to improve the quality of life for citizens.

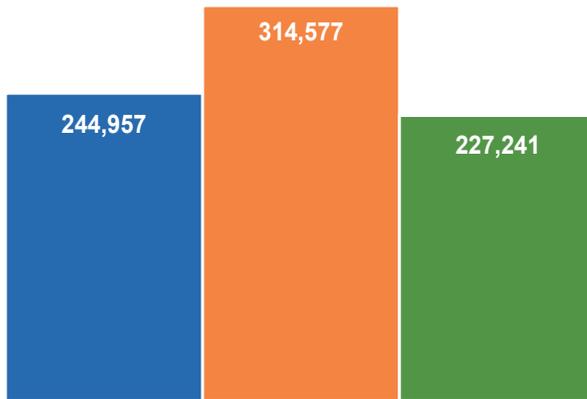


YOUR TYLER PUBLIC LIBRARY IS CONTINUALLY IMPROVING!

The Children's area on the first floor of the Library has been updated with new computers to include touch-screen monitors. Two are "Early Literacy Stations" and include games in both English and Spanish. Three of the computers link to specific child-friendly websites like Bedtime Math, PBS Kids and Brain Pop.

The third floor computer area has been outfitted with new furniture and computers. Now, it's easier and faster to surf the web, look for employment or use any of the e-resources that are available. The Library even provides free basic computer classes.

The Library is more than just books! Did you know that they have a game section that's full of family and role playing games? Let Game Night be a family tradition! You can also learn origami, quilting, crocheting, gardening and so much more. Subscribe to their e-newsletter today and never miss a thing at www.TylerLibrary.com.



■ Number of Library visits ■ Total circulation ■ Collection total



Early Literacy Station



Updated computers are faster!



The Library — more than just books!



My Library card – never leave home without it! Click this QR code to find out why!





DOWNTOWN TYLER

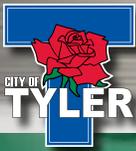
Where Renovation Meets Innovation

2015 brought exciting changes to Downtown Tyler, as new businesses opened their doors, existing businesses enhanced their operations, preservation projects continued and events took place almost every weekend.

Highlights include:

- Gallery Main Street has been awarded “Best Art Gallery” by PRIME Living — the luxury lifestyle magazine of Texas, in their first annual Readers’ Choice Awards.
- Liberty Hall has upgraded their online ticketing platform, making the purchase of online tickets even easier for their customers.
- Tyler’s Main Street Program was again named an Accredited National Main Street Program, which means the local program exceeds 10 points of performance as stipulated by national and state Main Street offices.
- Gallery Main Street launched a new online entry system, leading to a 190 percent increase in submissions for exhibits.
- City of Tyler launched the Downtown Tyler Ambassador Program to foster a visitor-friendly tone in the Downtown corridor and encourage parking turnover for the benefit of Downtown businesses. Ambassadors are trained to assist visitors by providing information about events, maps of downtown, tourism, street closures, parking options, directions and dining recommendations.
- Downtown Tyler received three 2015 Texas Downtown Association’s President’s Awards. The Martin Walker Law Firm won Best Commercial Interior and Heart of Tyler’s Black Tie Bingo was named Best Promotional Event. Long-time Heart of Tyler volunteer Ingrid Young won Texas Downtowner of the Year.
- Private sector reinvestment continued with the renovation of the historic People’s Petroleum Building and the installation of Jack Ryan’s Steak and Chophouse.
- The Downtown Tyler Film Festival celebrated its fifth year, with more than 80 short films entered from around the world.
- The Downtown Tyler Wine Swirl, 6x6@110 Art Show, East Texas Comedy Festival and many other events brought thousands to the Square.





BERGFELD PARK



Councilman Don Warren tries out one of the new slides.

In April 2015, the City of Tyler Parks and Recreation Department celebrated the completion of the new Bergfeld Park playground.

Several area churches donated funds for a portion of the new playground through Gospel Village, along with other donations from neighborhood residents and local businesses. The event was an opportunity for church members, neighbors and citizens to celebrate completion of the first phase of the Bergfeld Park Master Plan.

“All parties worked diligently to bring this project to completion,” said Tyler Director of Parks and Recreation Stephanie Rollings. “This playground is so unique and has something for everyone. We have loved the community response to this new, beautiful playground!”



Children run to the new playground to play.



Click this QR code to see footage from the Bergfeld Park Playground Ribbon Cutting!



Children of all ages climb on brand new playground equipment.

Special Thank You to:

- Anderson-Vukelja Foundation
- Anonymous
- Ms. Camilla Cowen
- Cynthia & Whit Riter
- A.W. Riter Jr. Family Foundation
- The Rogers Foundation
- Betty Jo Riter
- Southside Bank
- Texas Spine and Joint Hospital
- City of Tyler
- Chelli & Don Warren

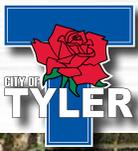
PHASE II: AMPHITHEATER REVAMP



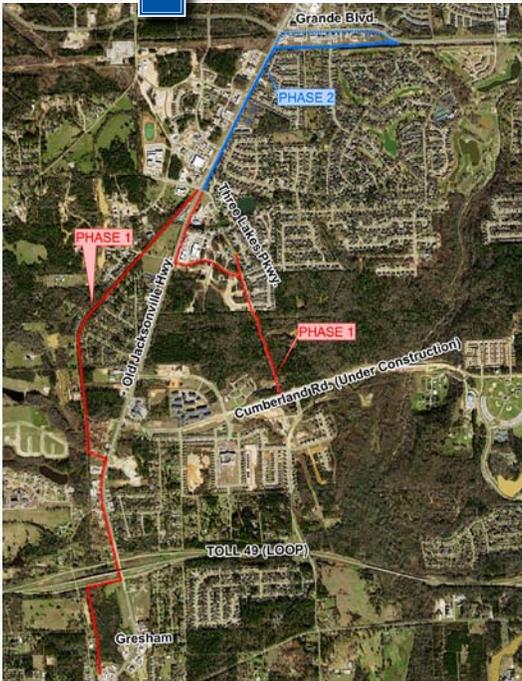
In January, the Tyler City Council approved acceptance of a \$325,000 donation from Centene Charitable Foundation to be used towards Phase II of the Bergfeld Park Master Plan: the reconstruction of the Park's stage at the amphitheater. Construction is expected to be complete in the next year, which will further enhance the beauty of this Tyler treasure.

Proposed rendering of the Amphitheater.





LEGACY TRAILS



In September, the Texas Department of Transportation Board voted to award the City of Tyler more than \$3.5 million in grant funds for the construction of the first regional multi-use trail project in East Texas.

Phase I of the Legacy Trail will start at Three Lakes Parkway and incorporate sections of Old Jacksonville Highway southward to Gresham. The Trail will also go along the new section of Cumberland Road northward to Three Lakes Parkway.

Future phases will extend the ten foot-wide concrete trail from Three Lakes Parkway northward to West Grande Boulevard. Matching funds of \$1.6 million will come from the City of Tyler's Half-Cent Sales Tax fund.

This map highlights six miles that Tyler Parks and Recreation will add to their trails.



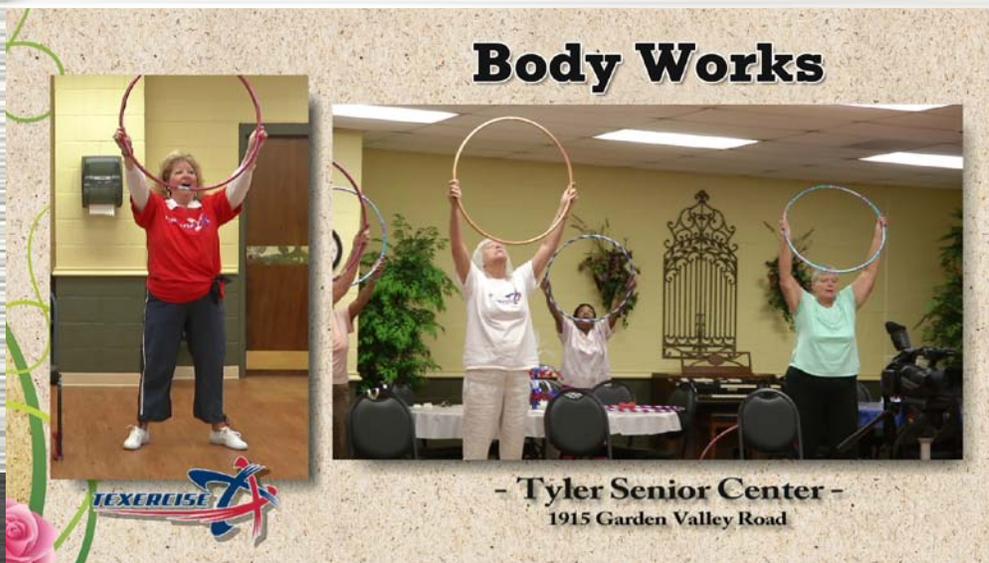
TEXERCISE

On Sept. 1, the Tyler Senior Center debuted its very own Texercise classes on Channel 3. Classes are aired twice daily at 10 a.m. and 3 p.m. Senior Center Supervisor Kay Odom's focus was reaching homebound seniors so they could exercise from the comfort of their own home to stay healthy and active.

"We are reaching a bigger demographic than originally anticipated," said Odom. "Now, when the weather is bad, our class regulars don't have to risk getting out and can just exercise from home!"



Get moving with Texercise by clicking this QR code.



Another great benefit of the Tyler Senior Center and its Texercise classes is the socialization seniors experience, enhancing their quality of life.

Check out classes on Suddenlink Channel 3 or at www.TylerSeniorCenter.com.



KEY PHONE NUMBERS



Emergency - 911

City Information Line
(903) 531-1100

Fire (Non Emergency)
(903) 535-0005

Planning & Zoning
(903) 531-1175

City Manager
(903) 531-1253

Gallery Main Street
(903) 593-6905

Police (Non Emergency)
(903) 531-1000

City Mayor
(903) 531-1253

Inspection/Permits
(903) 531-1151

Solid Waste
(903) 531-1388

Airport
(903) 531-2343

Liberty Hall
(903) 595-7274

Solid Waste 24 Hour Info
(903) 531-1392

Animal Control
(903) 535-0045

Library
(903) 593-READ

Traffic Engineering
(903) 531-1201

**Animal Shelter
and Adoption**
(903) 426-7317

Municipal Court
(903) 531-1266

Tyler Transit
(903) 533-8057

Communications
(903) 531-1272

**Neighborhood
Services/Housing**
(903) 531-1303

Water Business Office
(903) 531-1230

**Environmental/
Code Enforcement**
(903) 531-1312

Parks & Recreation
(903) 531-1370

**Water
After Hours Emergencies**
(903) 597-6541

For more information:

***Visit My Tyler website at
CITYOFTYLER.ORG***

***or watch My Tyler TV on Suddenlink Channel 3
or find us on Facebook®, Twitter®, YouTube®,
Pinterest™ or Instagram™.***

