

PUBLIC INFRASTRUCTURE, FACILITIES AND SERVICES GOALS AND POLICIES

GOALS	POLICIES FOR DECISION MAKERS
Continue improvements and expansion of public safety facilities and services to keep pace with growth.	<ul style="list-style-type: none"> • Provide police and fire substations to serve new growth. • Attract diverse and competent officers with competitive employment conditions.
Become the regional water provider for Smith County.	<ul style="list-style-type: none"> • Acquire smaller water utilities and develop supplier relationships with other Smith County municipalities. • Plan to extend water infrastructure into the ETJ.
Protect the quality and quantity of Tyler's drinking water supply.	<ul style="list-style-type: none"> • Minimize further development impacts on Lakes Tyler and Tyler East by implementing Tyler 21 recommendations for the Lakes. • Protect wellhead lands and Lake Palestine water supplies.
Become the regional sewer/wastewater treatment utility for Smith County.	<ul style="list-style-type: none"> • Acquire investor-owned sewer utilities. • Plan to extend sewer infrastructure into growth areas.
Maintain the City's role as the regional landfill provider.	<ul style="list-style-type: none"> • Continue phased landfill expansion. • Explore the potential for energy production from waste. • Regularly evaluate the potential for cost-effective full curbside recycling service.
Minimize flooding, erosion and water quality degradation through improvements to existing infrastructure and implementation of best practices in growth areas.	<ul style="list-style-type: none"> • Promote the use of natural drainage systems to provide amenities and minimize capital and maintenance costs. • Address drainage first with policies to manage development; second with natural or bioengineering solutions; and last, hard structured solutions. • Continue drainage improvements in older parts of the city.
Keep existing streets and public places well-maintained.	<ul style="list-style-type: none"> • Clarify street improvement criteria and priorities for existing streets for greater public understanding.
Enhance code enforcement.	<ul style="list-style-type: none"> • Support additional staff and innovative partnerships to improve code enforcement efforts.
Continue and enhance efforts to assure compliance with accessibility standards in both public and private facilities.	<ul style="list-style-type: none"> • Make all city facilities compliant with the Americans with Disabilities Act and the Texas Accessibility Standards.
Develop Tyler's library system and resources as an innovative source of information services and culture.	<ul style="list-style-type: none"> • Keep library services relevant to changing community information needs.
Strengthen the tourism value of the Rose Garden Center, Harvey Convention Center and East Texas State Fairgrounds site.	<ul style="list-style-type: none"> • Review and evaluate the effectiveness of these facilities in meeting City goals.
Continue partnerships with nonprofits in social services, arts and culture.	<ul style="list-style-type: none"> • Focus on seed funding for pilot activities and on key activities that lack sufficient private funding.
Provide services and opportunities for senior citizens.	<ul style="list-style-type: none"> • Include explicit review of any special senior citizen/retiree needs in City services and facilities.
Provide regional broadband Internet access.	<ul style="list-style-type: none"> • Consider development of a citywide Wi-Fi system.
Make City facilities and operations a model of resource efficiency.	<ul style="list-style-type: none"> • Support municipal energy, water, and other resource conservation.
Meet city government space needs by enhancing current facilities.	<ul style="list-style-type: none"> • Renovate the interior of City Hall.
Establish a consolidated multi-year Capital Improvement Program.	<ul style="list-style-type: none"> • In addition to five-year priorities, develop a preliminary priority ranking for years 6-10 in the future.



Steering Committee Meeting

Police Department – Police Department Training Room
August 13, 2013 - 8 to 11 a.m.

Public Infrastructure, Facilities and Services

Agenda

1. **Breakfast – 8 to 8:30 a.m.**
2. **Introductions – 8:30 a.m.**
 - Welcome: Barbara Bass, Mayor
 - Prayer
3. **North End and Housing Update – 8:35 a.m.**
 - Gary Swindle, Managing Director of Public Safety
4. **Citizen Survey Recap – 8:40**
 - Heather Nick, City Planner
5. **Public Facilities and Services Update – 8:45**
 - Greg Morgan, Director of Utilities and Public Works
 - Gary Swindle, Managing Director of Public Safety
 - Tim Johnson, Fire Chief
 - Susan Guthrie, Assistant City Manager
 - Carter Dellaney, City Engineer
 - Chris Lennon, Code Enforcement Manager
 - Mary Vernau, City Librarian
6. **City Budget – 9:30**
 - Mark McDaniel, City Manager
7. **Community Chest Exercise/BREAK – 9:45**
8. **Share Results – 10:00**
9. **Group Discussion – 10:15**
10. **Report Out – 10:35**
11. **Wrap Up/Next Steps – 10:50**



Building Our Future Together

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TYLER 1st



PUBLIC INFRASTRUCTURE, FACILITIES AND SERVICES

TYLER POLICE DEPARTMENT:

- The Tyler Police Department has 248 employees.
- Approximately 1.85 officers per 1,000 residents.
- Includes a bicycle unit, canine unit, and community policing.
- In 2012 there were:
 - 129,707 calls worked by the department
 - 4,955 Part 1 crimes (homicide, rape, robbery, etc.)
 - 5,467 Part 2 crimes (simple assaults, drug violations, family offenses, etc.)
- Three police stations service the city:
 - Main station at 711 West Ferguson Street
 - Substation at 411 West Martin Luther King Drive
 - Substation at Fire Station #9 on Paluxy Drive

TYLER FIRE DEPARTMENT:

- The Tyler Fire Department has 161 employees.
- Currently has ten fire stations and an administrative center.
- The Tyler Fire Department is responsible for: Fire Suppression, Ems First Responder Response, Fire Prevention, Safety Education, Emergency Management, Airport/Aircraft Response, Technical Rescue, Hazardous Materials Response.
- In 2012, the Department responded to:
 - [3571] fire calls
 - [5878] emergency medical services calls

WHAT DOES IT MEAN?

- Tyler residents generally are pleased with municipal services.
- The water/sewer utility and the solid waste department operate as enterprise funds.
- A stormwater utility has been initiated with plans to comply with implementation of EPA Phase II Stormwater Regulations.
- The City has planned ahead to assure its drinking water supply for many decades to come.
- The City has planned ahead to assure landfill space for over 100 years at current rates of usage.
- The City is working to address code enforcement concerns with additional resources.

WATER AND SEWER FACILITIES AND SERVICE:

- The Tyler Water Utility supplies water and sewer services to most of the area within the current city limits.
- The utility is an enterprise fund that pays for operations, maintenance, and approximately \$4 to \$6 million in annual capital improvements from fees and service payments.
- Drinking water supplied by Lake Tyler, Lake Tyler East, and Lake Palestine.

SOLID WASTE FACILITIES AND SERVICES:

- The Residential department's 18 semi-automated trucks operate 36 routes serving approximately 27,917 households.
- The Residential department's 6 semi-automated trucks operate 6 routes serving 3,492 curbside recycling customers.
- The Commercial department's 5 frontload trucks operating 5 trash routes serve approximately 1,825 customers
- The City currently has 5 CNG residential trucks and 1 CNG light duty truck.
- The Recycle Center serves citizens of Tyler and surrounding areas. The hours of operation have changed to Monday to Friday, 7 a.m. until 5:30 p.m. and Saturday from 8 a.m. until 2 p.m.
- Greenwood Farms Landfill:
 - City owned with private firm operation.
 - 292 acres.
 - Approximately 368 years of capacity based on current growth rate in waste activity.

TYLER PUBLIC LIBRARY:

- 50,000 square foot building at 201 South College Avenue.
- Circulation of over 222,000 items including books, videos/DVDs, magazines, newspapers, music, and special collections on genealogy and local and regional history.

MUNICIPAL ROSE GARDEN, ROSE CENTER, AND HARVEY CONVENTION CENTER COMPLEX:

- Rose Garden:
 - Largest municipal-owned rose garden in the United States (14 acres).
 - Contains over 38,000 roses representing more than 500 species.
- The Harvey Hall Convention Center includes 30,000 square feet of meeting rooms and activity space.
- Complex includes the Trinity Mother Frances Rose Stadium owned by TISD.

Sources: City of Tyler