

**TYLER POLICE DEPARTMENT
GENERAL ORDER**

CRIME PREVENTION

14.700

REVISED 02/01/12

EFFECTIVE 02/21/94

14.701 CRIME PREVENTION

It is the policy of the Tyler Police Department to involve all Department personnel in a city-wide crime prevention effort. This includes working to establish an attitude that the police are an integral part of the community, and that citizen participation and interaction with the police are necessary to achieve a partnership within the community where the normal application of law enforcement may prevail. It is also the policy of this Department that crime prevention is a shared responsibility of every member of the Department.

14.702 RESPONSIBILITIES

- A. It is the responsibility of all Police Department personnel to promote crime prevention recognizing that the actions and demeanor of Department personnel in dealing with the general public have significant effects on the image of the Department and ultimately its overall effectiveness in reducing crime within the city.
- B. In serving the public, each employee shall make every contact one which inspires trust and respect, not only for the employee as an individual and professional, but also to generate cooperation and approval of the public.
- C. The Tyler Police Department is committed to correcting actions, practices, and attitudes, which may contribute to community tensions and grievances.

14.703 OBJECTIVES

- A. All personnel are to create and maintain liaison with community groups and organizations, which includes exchanging information, identifying police service needs of the community, promoting police/citizen contacts, acquainting each other with mutual problems and encouraging action aimed at solving these problems. It is also important to remove language barriers by having interpreters available to ensure services offered are open to the entire community. In furtherance of this objective, the department will:
 - 1. Utilize the AT&T Language Line.
 - 2. Utilize the Telephone Dialing Device for hearing impaired.
 - 3. Utilize the services of The East Texas Deaf and Hearing Association.
 - 4. Utilize the bilingual abilities of departmental staff.
 - 5. Utilize the services of community volunteers.
 - a. It shall be the responsibility of the Sergeant in charge of the Community Response officers to maintain agreements with community groups or individuals to serve as interpreters when barriers to communication exist.
 - b. Information obtained through these and other contacts may provide direction in development or modification of Departmental policies, procedures, and programs.
- B. To educate citizens about the functions and operations of the Tyler Police Department through improving community relations and promoting crime prevention.
- C. To obtain input from community groups to ensure that Department policies and/or training reflects

the needs of the community, input will be obtained through various sources, including, but not limited to:

1. City Council.
 2. Chamber of Commerce.
 3. Neighborhood Watch Groups.
 4. Storefront.
 5. Minority Advisory Groups.
 6. Other City Departments such as Planning and Zoning.
 7. Citizens on Patrol
 8. Church and Community Network
 9. Citizen Police Academy
- D. To identify sources of conflict between the police and the community and to encourage efforts to resolve them. Training needs that are identified will be documented and forwarded to the Career Development Unit. Input will also be used and considered in the development of policies and procedures.

14.704 PROGRAMS

- A. Crime Prevention Programs are under the direct control of the Community Response Officers who will publicize Department objectives and successes through annual program evaluations and budget documents. Crime Prevention Programs will be prioritized according to the following:
1. Crime type and geographic area based on local crime data, rising trends, and crime analysis to determine which programs will be most productive and effective.
 2. The level of community concern about crime, both its perceptions and misperceptions.
- B. The Community Response Officers will maintain liaison with all interested community groups and personnel of the police to department.
- C. Community Response Officers, and other departmental officers will meet with civic groups, homeowner associations, crime watch groups, and individuals to exchange information useful in the development of additional crime prevention programs based on rising crime trends and crime analysis.
- D. Community Response Officers develop Crime Prevention Programs to provide citizen groups with information on making their families, homes, and businesses more secure, and work to establish crime watch neighborhoods and other crime prevention programs where none exist. Programs include, but are not limited to:
1. Neighborhood Watch.
 2. Help End Auto Theft (H.E.A.T.).
 3. Security Surveys for residential and commercial locations.
 4. Burglary Prevention.
 5. Robbery Prevention.
 6. Sexual Assault Prevention.
 7. Citizens on Patrol.
 8. Elderly Abuse Programs.
 9. Fraud Prevention.
 10. Storefront Program.
 11. Operation Identification

12. Church Safety
13. Business Safety
14. Ask a Cop
15. Project Child Safe-Gun safety

Approved:

A handwritten signature in black ink, appearing to read "Anthony M. Shanks". The signature is written in a cursive style with a large initial 'A' and 'S'.