



NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 ("ADA"), the City of Tyler will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities.

Employment: The City of Tyler does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

Effective Communication: The City of Tyler will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in City of Tyler's programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: The City of Tyler will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. For example, individuals with service animals are welcomed in City of Tyler offices, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of the City of Tyler, should contact Sharon Roberts, ADA Coordinator, City of Tyler Legal Department, P.O. Box 2039, Tyler, Texas, 75710 or [at sroberts@tylertexas.com](mailto:sroberts@tylertexas.com) as soon as possible but no later than 48 hours before the scheduled event. Other City contact information for this purpose is provided on City Council, Board, and Commission Agendas and Gathering Notices.

The ADA does not require the City of Tyler to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

Complaints that a program, service, or activity of the City of Tyler is not accessible to persons with disabilities should be directed to Sharon Roberts, ADA Coordinator, City of Tyler Legal Department, P.O. Box 2039, Tyler, TX, 75710 or at sroberts@tylertexas.com. Please fill out the City of Tyler's ADA Title II GRIEVANCE PROCEDURE COMPLAINT FORM, available to report problems with access to any City of Tyler facility, program or service.

The City of Tyler will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use mobility devices.