

VOLUNTEER TYLER



ANNUAL REPORT

Volunteer Tyler encourages East Texas residents to participate in their municipal government. The program offers opportunities for volunteers to use their talents to serve throughout the many departments within the City of Tyler.



Headlines

NUMBER OF ACTIVE VOLUNTEERS BY DEPARTMENT

- City University = 2
- Communications = 5
- Fire = 4
- Finance = 0
- Gallery Main Street = 1
- GIS = 0
- Human Resources/ Volunteer Tyler = 10
- IT = 0
- Legal = 1
- Liberty Hall = 1
- Municipal Court = 4
- Neighborhood Services = 4
- Parks and Recreation (Glass Center, Goodman Museum, and the Tyler Senior) = 7
- Youth Parks and Recreation = 5
- Planning = 3
- Solid Waste = 1
- Transit = 4
- Tyler Police (Alarms Division, CSI, and Vehicle Maintenance) = 18
- Tyler Pounds Regional Airport = 1
- Tyler Public Library = 21
- Youth Library = 48
- Vehicle Services = 0

TOTAL 140

PROGRAM MESSAGE

People often say that “teamwork makes the dream work.” Working together like players on a baseball team helps to ensure that the citizens of Tyler receive the best service around. We at Volunteer Tyler strongly believe that our volunteers constructively use their time, talents, and knowledge to do so. We thank you all for your participation in our program.

Sincerely,

Your Volunteer Tyler Team
 ReNissa M. Wade, Managing Director
 of Administrative Services/HR Director
 Yolanda R. Prince, Volunteer Coordinator

2015-2016 INITIATIVES

- Develop strategies more in line with the business plan
- Create veteran recruitment strategies
- Increase volunteer engagement and participation throughout the year
- Schedule site visits once a week
- Meet with community leaders and various organizations throughout Tyler to promote the Volunteer Tyler program
- Track number of hours that employees dedicate to organizations through their volunteer efforts

RESULTS SUMMARY

- Eight percent increase in the number of adult volunteers
- Thirty-two percent increase in the number of youth volunteers
- Twenty-three percent increase in the total number of service hours volunteered
- Added three new departments and facilities to the program last year
- \$116,362 has been saved in labor costs for the City of Tyler through the generosity of our volunteers
- \$120,446 was collected from handicapped parking violations written by the seven accessible parking enforcement volunteer team members
- After program expenses totaling \$40,938, the Volunteer Tyler program saw a profit of \$195,870 both in time and actual funds collected



2014 Volunteer of the Year



Angel Loucks was selected as the 2014 Volunteer of the Year. She has been volunteering since 2013 in the Communications Department and has given more than more than 1,100 hours since October 2013. She has served in many capacities, such as but not limited to the planning, decorating, setup and cleanup for events such as Mayor Bass' Farewell Party and the City-wide Halloween Party, filming "Cooking with Fire" and doing data entry of

all the media clippings and filming events for Tyler TV 3.

Angel enjoys giving her time and helping others. She is always smiling. She has also volunteered at the food pantry and has worked as a theater technician and a stage manager.

She really is an angel, but most call her mom. She has won both the October 2013 Someone Special Award and the Shining Star Award for March/April 2015.

Program Savings

\$116,362

(Total monetary value of volunteer hours during 2014-2015)

+

\$120,446

(Total amount collected by the Accessible Parking Enforcement Program)

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\$40,938

(Total program expenses as well as salary and benefits for the volunteer coordinator)

=

\$195,870

(Total profit for the Volunteer Tyler program)

NUMBER OF HOURS BY DEPARTMENT

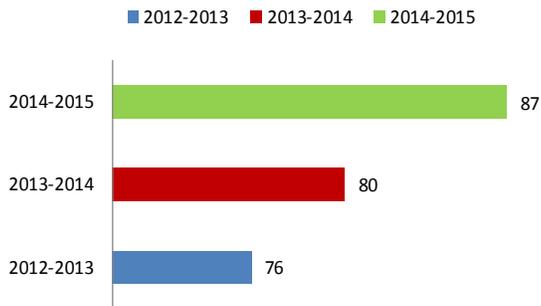
- City University = 3.5
- Communications = 851
- Fire = 46.45
- Finance = 0
- Gallery Main Street= 60
- GIS = 0
- Human Resources/ Volunteer Tyler = 328.45
- IT = 0
- Legal = 9.25
- Liberty Hall = 50
- Municipal Court = 144.18
- Neighborhood Services = 101
- Parks and Recreation (Glass Center, Goodman Museum, and the Tyler Senior) = 361
- Youth Parks and Recreation = 463.90
- Planning = 111.25
- Solid Waste = 18
- Transit = 319.94
- Tyler Police (Alarms Division, CSI, and Vehicle Maintenance) = 2371.20
- Tyler Pounds Regional Airport = 73
- Tyler Public Library= 2396.40
- Youth Library = 603.05
- Vehicle Services = 0

TOTAL 8311.57

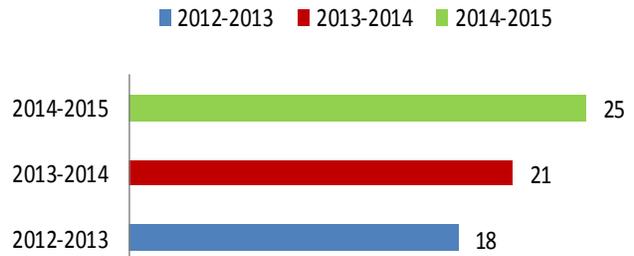


Summary

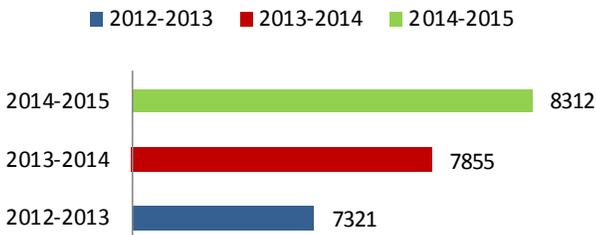
Total Number of Ongoing Volunteers



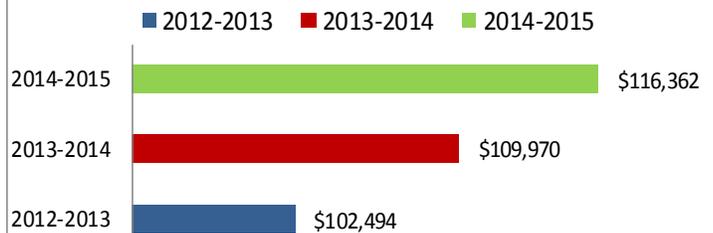
Number of Departments Staffed



Total Volunteer Hours



Financial Impact of Volunteers' Hours



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Celebrate
Service
National Volunteer Week
April 10-16, 2016