

WATER BILL USE

1. PRESENT DRIVER'S LICENSE- The name or address on your ID must match the name or address on the water bill. It is the customer's responsibility to get approval from the City of Tyler to let someone use your water bill. The phone number to call is (903) 531-1388. The Customer Service Supervisor can give us the approval.
2. GOOD FOR 3 CUBIC YARDS ONLY- Any excess yardage is charged the current landfill gate rate, per yard.
3. APPLIANCES ARE NOT COVERED BY THE WATER BILL.
4. WATER BILLS ARE A ONE TIME ONLY USE- You may use the previous month water bill if it was not used. We cannot use a water bill that exceeds 45 days prior to the date it was mailed to the customer. **If you are an E-cycle (email only) water bill customer, you MUST PRINT OFF A COPY OF THE ELECTRONIC NOTIFICATION INFORMATION. Billing summaries are NOT ACCEPTED.**
5. ORIGINAL WATER BILLS ARE ACCEPTED FOR USE-Water bills are mailed to each City of Tyler customer whether they pay online or not. Copies are not accepted, nor are the receipts of payment.
6. THE TOP PORTION OF THE WATER BILL MUST BE PRESENTED-This contains the information we need to accept the water bill.
7. NO LATE (RED) WATER BILL IS ACCEPTED.
8. RESIDENTIAL ONLY. NO COMMERCIAL BILLS.

Use of the water bill for free yardage is given by the City of Tyler for their customers. Greenwood Farms Landfill follows the rules set forth by the City of Tyler only. It is not up to Greenwood Farms Landfill to make exceptions.