

City of Tyler  
Consent Decree, DOJ No. 90-5-1-1-09767

Quarterly Report - 2018 Quarter 4  
01 October 2018 through 31 December 2018

Start Date/Time	Finish Date/Time	Address/Location	Asset ID	Receiving Stream	Estimated Sanitary Sewer Volume Discharged (gal)	Estimated Sanitary Sewer Volume Recovered (gal)	Component from Which SSO Was Released	Suspected Cause of SSO	Potential Danger to Human Health & Safety or the Environment	Repeat SSO? If yes, list date(s) of previous SSO(s) at this address/asset	Comments/Response to SSO	Follow-Up Actions	Public Notification Made?
10/6/2018 3:18:00 PM	10/6/2018 6:09:00 PM	3916 Jan Ave, Tyler, TX, 75701	SS.GM.T0004026	N/A; contained in street	5	5	MANHOLE	DEBRIS	No	Yes	Arrived at location; manhole was barely leaking a gallon a minute because debris was clogging holes in lid. Vac out debris and manhole began to stand, but wasn't overflowing. Arrived at manhole at Jan & Loop; it was standing. Arrived at manhole at Easy and Loop 323; manhole was standing; manhole at Birdwell Dr and the Loop had a stuck ring and lid. With heavy traffic an issue, we ran the standing manhole at Easy and the Loop 10 ft; all manholes were down and flowing. There was about 5 gallons of sewer in low place on sidewalk; we treated around manhole and vac'd up 50 gallons of sewer and chlorine water mixed together and returned back into sewer system.	Place on High Frequency Cleaning List and scheduled follow-up CCTV inspection.	No
10/12/2018 4:49:50 PM	10/12/2018 6:05:00 PM	6525 S Broadway Ave, Tyler, TX, 75703	SS.GM.T0013517	N/A; contained in street	30	30	MANHOLE	DEBRIS	No	Yes	Came to address of MH overflowing; went to MH in front of 6421 and ran 150 feet and knocked off MH overflow behind 6525. It was also cleaned with HTH and washed down with about 100 gal of water a little sewer went on street, but was also treated with HTH and washed down.	Place on High Frequency Cleaning List and scheduled follow-up CCTV inspection.	No
10/15/2018 10:40:00 AM	10/15/2018 1:30:00 PM	2739 W Northwest Loop 323	SS.GM.T0012417	N/A; contained in yard	45	45	PRIVATE CLEANOUT	DEBRIS	No	Yes	Cleanout leaking 1 gpm. Call came in at 10:15 am; relieved stop @ 11:00 am. 45 gallons of sewer contained in yard. Ran MH behind 3300 Minneola Hwy SW 275 ft to relieve stop. This was a debris stop. Cleaned up and disinfected with HTH and fresh water. 607 was notified. Three rooms had to be cleaned up due to overflow.	Place on High Frequency Cleaning List and scheduled follow-up CCTV inspection.	No
10/17/2018 3:15:28 PM	10/17/2018 4:00:36 PM	721 N Bois D Arc Ave, Tyler, TX, 75702	SS.GM.T0008499	N/A; contained in storm drain	171	0	PRIVATE CLEANOUT	FATS, OIL, GREASE	No	Yes	Call came in at 2:43 pm; we arrived at 3:15 pm, and knocked of the stop at 3:40 pm. Customer cleanouts were overflowing approx. 3 gpm x 57 min. = 171 gal of sewer that was unretrievable due to heavy rain. Ran MH T0004520 north 360' to knock off stop. This was a grease stop. Disinfect with HTH as heavy rain made it unretrievable. 601 & 607 were notified.	Place on High Frequency Cleaning List and scheduled follow-up CCTV inspection.	No

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10/21/2018 11:55:00 AM	10/21/2018 1:35:00 PM	900 Baxter Ave, Tyler, TX, 75701	SS.GM.T0004237	N/A; contained in storm drain	35	35	MANHOLE	DEBRIS FATS, OIL, GREASE	No	Yes	MH leaking 1 gpm; call came in @ 11:55 am; relieved stop @12:30 pm. Aproximately 35 gallons of sewer entered storm drain. Flushed 15,000 gallons of fresh water from fire hydrant; disinfected with HTH and washed street down with fresh water. This was a grease and debris stop. Notified 607. Customer on site and notified.  Ran MH @ 1231 Don south 200 ft to relieve stop.	Place on High Frequency Cleaning List and scheduled follow-up CCTV inspection.	No
10/25/2018 10:00:00 AM	10/25/2018 1:40:00 PM	13321 FM 206, Tyler, TX, 75709	SS.GM.T0012439	N/A; contained in street	495	495	MANHOLE	DEBRIS ROOTS	No	No	MH leaking 3 gpm into yard; call came in @ 10:00 am; relieved stop at 12:45 pm. Approximately 495 gallons of sewer contained in yard. Disinfected with HTH and washed down with 750 gallons of fresh water. Ran second MH in woods north 300 ft to relieve stop. This was a debris and root stop. Notified 607.	Place on High Frequency Cleaning List and scheduled follow-up CCTV inspection.	No
10/26/2018 4:00:37 PM	10/26/2018 6:00:43 PM	906 E Locust St, Tyler, TX, 75702	SS.GM.T0007011	Black Fork Creek	2,400	2,400	GRAVITY MAIN	BREAKS, OTHER CAUSES	No	No	We arrived on sited and relieved the stop at 3:08. The call came in at 1:08. We entered MH 0004594 and ran SW to relieve the stop. A crew arrived on site downstream at 4:00, and pumped 43,000 gallons of creek water into MH 0014025. I opened a hydrant from 4:00 - 6:00 and let 18,000 gallons of fresh water upstream into the creek.  Update: Call came in at 1:08 pm; arrived at 1:30 pm, knocked the stop off at 3:08 pm. A broken main at (behind) 918 East Locust was leaking approx 20 gpm x 120 min. = 2400 gal. of sewer flowing into creek. Ran MH T0004594 100' south to knock off stop. This was a collapsed sewer main. We disinfected with HTH and flushed with 18,000 gal. of fresh water. A crew arrived downstream and pumped 43,000 gallons of creek and fresh water into MH T0014025.	Place on High Frequency Cleaning List and scheduled follow-up CCTV inspection.	No

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10/27/2018 2:45:49 PM	10/27/2018 6:10:54 PM	1909 Easy St, Tyler, TX, 75703	SS.GM.T0004031	N/A; contained in storm drain	33	33	MANHOLE	FATS, OIL, GREASE	No	No	Golden Road called in SSO at 2:10 pm. 624 arrived on site at 2:45 pm. MH 0006249 was leaking 0.5 gallons per minute. We set up at MH 0006111 and ran north 700' knocking off stop at 3:15 pm. We disinfected with HTH, and washed premises with 2250 gallons of fresh water while retrieving it from storm drain with vac truck.	Place on High Frequency Cleaning List and scheduled follow-up CCTV inspection.	No
10/28/2018 4:30:39 PM	10/28/2018 8:00:44 PM	802 E Locust St, Tyler, TX, 75702	SS.MH.T0004600	Trib D-2 to Black Fork Creek	2,250	2,250	MANHOLE	BREAKES DUE TO EROSION	No	Yes	We arrived at above address and noticed a MH 0004600 had been overflowing. I received the call at 3:20 pm. Shull contractors had a pump that failed and caused 2250 gallons of sewage to enter creek. We disinfected with HTH and flushed 18,000 gallons of fresh water into the creek and 43,200 of creek/fresh water was pumped into MH 0014025. We treated this residence with lime and washed sewage coming up in yard.	Repair sewer main.	No
11/10/2018 10:54:00 AM	11/10/2018 12:15:00 PM	McDonald Rd & Alpha Dr, Tyler, TX, 75701	SS.GM.T0004599	N/A; contained in storm drain	15	15	MANHOLE	FATS, OIL, GREASE	No	Yes	Call came in @ 10:45 am knocked stop off at 11:00 am. MH @ mc Donald and Alpha overflowing 1 gpm. 15 gallons of sewer contained in storm drain. Ran MH @ 3313 McDonald east 135 ft to relieve stop. MH T0006474. Disinfected Ned washed area with 500 gallons of fresh water and Vac'd out storm drain. Notified 607. Returned 515 gallons of sewer and water back into sewer system. This was a grease stop.	Place on High Frequency Cleaning List and scheduled follow-up CCTV inspection.	No
11/12/2018 11:45:00 AM	11/12/2018 4:05:00 PM	515 E Erwin St, Tyler, TX, 75702	SS.GM.T0008049	N/A; contained in storm drain	1,200	1,200	MANHOLE	FATS, OIL, GREASE	No	Yes	Call came in at 11:15 am; arrived at 11:45 am; knocked off stop at 3:15 pm. MH T0004895 was overflowing approx. 5 gpm x 240 minutes = 1200 gal of sewer contained in street. Ran MH T0004895 east 30' knocked off stop. This was a grease stop. Disinfect with HTH and 500 gal fresh water. Sewer was not retrievable due to rain. 607 was notified.	Place on High Frequency Cleaning List and scheduled follow-up CCTV inspection.	No

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11/12/2018 9:15:26 AM	11/12/2018 12:02:43 PM	610 Turtle Creek Dr, Tyler, TX, 75701	SS.GM.T0006184	Black Fork Creek	1,810	0	MANHOLE	DEBRIS	No	Yes	Call came in at 8:46 am, arrived at 9:15 am, knocked off stop at 11:45 am. City MH T0005029 and MH T0005039 were overflowing approx. 10 gpm x 181 min = 1810 gallons of sewer unretrievable due to rain. We ran MH T0005016 SW 150' to knock off stop. This was a debris stop. Disinfect with HTH and 500 gal of fresh water. 607 was notified.	Place on High Frequency Cleaning List and scheduled follow-up CCTV inspection.	No
11/15/2018 1:00:00 AM	11/16/2018 5:00:00 PM	1824 W M L King Jr Blvd, Tyler, TX, 75702	0	Black Fork Creek	14,400	0	GRAVITY MAIN	BREAKS, OTHER CAUSES	No	Yes	Storm drain failed and collapsed onto a 12" water main and 6" sewer main, causing both to fail. Fresh water washed sewer down; none recovered.	Repair sewer main.	No
11/19/2018 1:00:00 PM	11/19/2018 1:01:00 PM	C R 427 & FM 2016, Tyler, TX, 75706	0	Black Fork Creek	760,000	0	MANHOLE	BREAKS, OTHER CAUSES	Yes	No	Located 48" sewer main in the creek leaking approx. 300 gpm into a flowing creek. 601 was notified and contractor Collin Shull was contacted to do the repairs and its unknown amount of sewer in creek at this time.	Repair sewer main.	Yes
11/19/2018 1:30:00 PM	11/19/2018 3:30:00 PM	4652 Van Hwy	SS.GM.T0010757	N/A; contained in yard	45	0	MANHOLE	FATS, OIL, GREASE ROOTS	No	No	Call came in @ 1:30 pm relieved stop @ 2:15 pm. MH overflowing 1 gpm in yard ran MH off of Van Hwy T0001008 SW 500 ft to next MH. Knocked off stop at 475 ft. Approximately 45 gallons of sewer contained in yard. Due to no access we disinfected with HTH. Notified customer and 607.	Place on High Frequency Cleaning List and scheduled follow-up CCTV inspection.	No
11/26/2018 2:10:03 PM	11/26/2018 4:35:16 PM	3916 Jan Ave, Tyler, TX, 75701	SS.GM.T0004026	N/A; contained in storm drain	248	248	MANHOLE	FATS, OIL, GREASE ROOTS	No	Yes	Call came in at 1:56 p, arrived at 2:10 p, knocked off stop at 4:00 p. MH at this address was overflowing approximately 2 gpm x 124 minutes = 248 gal of sewer contained in storm drain. Ran MH T0006128 west 350' to knock off stop. This is a grease and debris stop. Disinfect with HTH and 2400 gal of fresh water. 2648 gallons were vacced from storm drain. 607 was notified.	Place on High Frequency Cleaning List and scheduled follow-up CCTV inspection.	No
11/29/2018 3:50:47 PM	11/29/2018 4:50:57 PM	1625 W Front St, Tyler, TX, 75702	SS.GM.T0007143	N/A; contained in storm drain	25	25	MANHOLE	DEBRIS	No	Yes	Call came in at 3:15 p; arrived at 3:50 p. Knocked off stop at 4:05p. MH 0002620 was overflowing approximately 0.5 gpm x 50 minutes = 25 gallons of sewer contained in a storm drain. Ran MH T0001837 SW 396' to knock off stop. Disinfect with HTH and 3000 gallons of fresh water. Sewer was non-retrievable. 607 was notified.	Place on High Frequency Cleaning List and scheduled follow-up CCTV inspection.	No

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12/6/2018 7:45:00 AM	12/6/2018 9:39:00 AM	birdwell and loop 323	SS.GM.T0004025	N/A; contained in street	45	45	MANHOLE	DEBRIS	No	Yes	Call came in @ 7:45 am; relieved stop @ 8:30 am. MH overflowing 1 gpm 45 gallons of sewer contained in street. Ran MH T0006129 north 22 ft to relieve stop. This was a debris stop. Disinfected with HTH and washed down area with 200 gallons of fresh water. Notified 607.	Place on High Frequency Cleaning List.	No
12/10/2018 7:30:00 AM	12/10/2018 10:00:00 AM	W Barrett St & N Grand Ave, Tyler, TX, 75702	SS.GM.T0003671	Black Fork Creek	60	0	MANHOLE	FATS, OIL, GREASE	No	Yes	Call came in @ 7:30 am; relieved stop @ 8:30 am. MH overflowing 1 gpm, and 60 gallons of sewer entered creek. Ran MH T0003026 south 39 ft to relieve stop. Sewer was unretrievable. Flushed 18,000 gallons of water into creek. Disinfected and cleaned up around MH with HTH and 200 gallons of fresh water. Notified 607. This was a grease stop.	Place on High Frequency Cleaning List and scheduled follow-up CCTV inspection.	No
12/13/2018 7:00:00 AM	12/13/2018 11:41:00 AM	3931 Troup Hwy, Tyler, TX, 75703	SS.GM.T0013366	Black Fork Creek	165	0	MANHOLE	FATS, OIL, GREASE	No	Yes	Call came in @ 7:00 am; relieved stop @ 9:45 am. MH overflowing 1 gpm. Approximately 165 gallons of sewer entered flowing creek; sewer was unretrievable. Ran MH T0013181 east 361 ft to relieve stop. This was a grease and debris stop. Disinfected around MH. Notified 607. Flushed 6000 gallons of fresh water into creek.	Place on High Frequency Cleaning List, repair sewer main, and scheduled follow-up CCTV inspection.	No
12/24/2018 2:15:00 PM	12/24/2018 5:59:00 PM	800 Woodhall Pl, Tyler, TX, 75703	SS.GM.T0003767	West Mud Creek	105	105	MANHOLE	DEBRIS FATS, OIL, GREASE	No	No	Call came in @ 2:15 pm; knocked off stop @ 4:00 pm. MH overflowing 1 gpm into creek bed. Approximately 105 gallons of sewer in creek. Flushed 2000 gallons of fresh water and vac'd out sewer. Ran MH T0000293 south 74 ft to next MH to relieve stop. Disinfected and cleaned up around MH and washed down with fresh water. Notified 607. This was a grease and debris stop.	Place on High Frequency Cleaning List and scheduled follow-up CCTV inspection.	No
12/26/2018 2:25:15 PM	12/26/2018 5:15:22 PM	Bradshaw Dr & Cope St, Tyler, TX, 75702	SS.GM.T0005653	Willow Creek	187	0	MANHOLE	DEBRIS	No	No	Call came in at 9:47 am; arrived at 2:25 pm. Knocked off stop at 3:30 pm; arrived at Bradshaw and Cope; noticed sewer in the creek and followed sewer to overflowing MH behind 2029 Lee St; overflowing approximately 0.5 gpm * 374 min = 187 gallons of sewer in creek. Flushed fire hydrant and cleaned up with HTH and washed down with 400 gallons of fresh water. Ran MH at 2029 Lee St 240 feet thru MH T0001950. This was a debris stop.	Place on High Frequency Cleaning List and scheduled follow-up CCTV inspection.	No

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12/27/2018 8:05:32 AM	12/27/2018 11:00:42 AM	2011 Bradshaw Dr, Tyler, TX, 75702	SS.GM.T0007588	Willow Creek	80	0	MANHOLE	DEBRIS	No	No	Call came in at 8:05 am; arrived at 8:05 am; knocked of stop at 9:25 am. City MH T0001054 was overflowing approx. 1 gpm x 80 mins. = 80 gallons of sewer entering a flowing creek. Ran MH T0001051 west 266' to knock off stop. This is a root and debris stop. Disinfect with HTH and 3000 gallons of fresh water. Sewer was non-retrievable. 601 was notified.	Place on High Frequency Cleaning List and scheduled follow-up CCTV inspection.	No
12/27/2018 7:00:44 PM	12/27/2018 8:30:54 PM	2100 Bandera Dr, Tyler, TX, 75702	SS.GM.T0006618	N/A; contained in the street	23	23	MANHOLE	DEBRIS	No	No	Call came in at 6 pm; arrived at 7 pm; knocked off stop at 7:30 pm. City MH T0001799 was overflowing approx. 0.25 gpm x 90min = 22.5 gallons of sewer contained in street. Ran MH T0001814 north 150' to knock off stop. This was a debris stop. Flushed street and disinfect with HTH and vac'd out sewer and fresh water and decanted back into the city sewer system; 522.5 gallons total. 601 was notified.	Place on High Frequency Cleaning List and scheduled follow-up CCTV inspection.	No
12/28/2018 1:15:00 PM	12/28/2018 2:47:00 PM	912 E Front St	SS.GM.T0006166	N/A; contained in the yard	15	15	MANHOLE	DEBRIS	No	No	Call came in at 1:15 pm; knocked stop off @ 1:45 pm. Sewer coming out of ground 1/2 gpm = 15 gallons of sewer contained in yard. Ran MH T0004988 NE 124 ft and relieved stop. Disinfected and washed down with 500 gallons of fresh water. Notified 601.	Place on High Frequency Cleaning List and scheduled follow-up CCTV inspection.	No

**CERTIFICATION:**

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering such information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including possibility of fine and imprisonment for knowing violations.

  
Scott Taylor, P.E., Managing Director of Utilities and Public Works

  
Date